

18th April 2020

Vision, Mission, Program Educational Objective, Program Specific Outcomes, Program Outcomes.

Vision and Mission of School of Hospitality and Tourism

Vision Statement of the School

To be known globally for responsive education, creativity and innovation in hospitality.

Mission Statement of the School

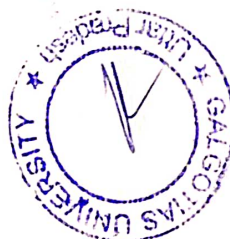
“To impart high quality education to graduates and nurture them into competent professionals who can contribute to all spheres of professional activities while upholding ethics and human values.”

Mission statement elaborated as:	
M1	Create a strong foundation on fundamentals of global hospitality practices.
M2	Establish state of the art facilities and collaborations for excellence in hospitality profession.
M3	Develop well-rounded and thoughtful graduates prepared to excel in changing and globalized world.

B.Sc Hotel Management

Galgotias University School of Hospitality and Tourism have formulated the following Program Educational Objectives (PEOs) that are broad statements that describes career and professional accomplishments that the program is preparing its graduates / students teachers to achieve in two year subsequent to receiving the degree.

Program educational objectives (PEOs): Graduates of Hospitality shall	
PEO1	Undertake global assignments and demonstrate skills and abilities in hospitality services.
PEO2	Engage in professional and entrepreneurial activities at leadership roles in hospitality industry.
PEO3	Be involved in adopting emerging technologies for creativity and innovation to provide solutions in the field of hospitality and allied services.



[Signature]
Dean
 School of Hospitality
 Galgotias University, U.P.

Mapping of 'B.Sc Hotel Management' Program Educational Objective(PEO), Program Specific Outcomes (PSO's), Program Outcomes(PO's)

PEOs, POs and PSOs Mapping
(S/M/L indicated strength of correlation) S-Strong, M-Medium, L- Low


	PO1	PO2	PO3	P04	P05	PO6	PO7	PO8	PO9	PO10	PSO1	PSO2
PEO1	S	S	S	S	M	S	L	S	S	M	S	S
PEO2	S	S	M	S	S	M	L	S	M	S	S	S
PEO3	S	S	S	S	M	S	L	S	S	M	S	S

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Contributor's

S.No	Faculty Name	Designation
1	Prof.(Dr.) Onkar Nath Mehra	Dean
2	Prof.(Dr.) Sameer Koranne	Associate Dean
3	Chef Vikas Singh	Associate Professor Program Chair (B.Sc HM)
4	Mr Himanshu Sharma	Associate Professor
5	Ms Monalisha Dash	Assistant Professor Program Chair (BHM)
6	Chef Vikas Singh	Assistant Professor Division Chair
7	Ms Jyoti	Assistant Professor Division Chair
8	Mr Rohit Jaswal	Assistant Professor Division Chair

These Vision, Mission, PEOs, PSOs and POs are finalised in BOS meeting held on 18th April 2020.




Dean
School of Hospitality
Galgotias University, U.P.

Program Specific Outcomes (PSO)

These are what the students should be able to do at the time of graduation. The PSOs are program specific. PSOs are written by the department offering the program. The following PSO's are designed keeping in view the hospitality trends.

Program specifics outcome (PSO): The student shall be	
PSO1	Able to interpret global trends in hospitality industry and improve the service quality through effective use of ICT.
PSO2	Effectively collaborate with hospitality service providers and profess customer centric attitude in diverse service situations of industry.

Program Outcomes (POs)

Program outcomes are attributing the graduates /students- teachers from the program that are indicative of the students-teachers ability and competence to work as a professional teacher upon graduation. Program Outcomes (POs) are statement that describe what prospective teachers are expected to know or be able to do by the time of graduation. They must relate knowledge and skills that the students acquire from the program. The achievement of all outcomes indicates that the student teacher is well prepared to achieve the program educational objectives (PEOs) down the road. The following Program Outcomes (POs) have been chosen by the B.Sc HM faculty of Galgotias University. The B.Sc HM curriculum has been designed to allow student-teachers to achieve the following outcomes post-graduation .

Program outcomes: The graduate should be able	
PO1	To apply the knowledge of hospitality fundamentals and departmental specialization for the solution of complex service problems.
PO2	To identify, formulate and analyse service problems to provide hospitality products and services.
PO3	To design service components and processes that meets the specified needs of Guests.
PO4	To create and apply appropriate resources and modern tools for hospitality services.
PO5	To apply reasoning to assess societal, cultural issues and professional responsibilities.
PO6	To commit to professional ethics and responsibilities of the hospitality trade practices.
PO7	To assess the environmental impact of hospitality practices for sustainable development.
PO8	To function effectively as an individual, and as a member of diverse teams and in multidisciplinary settings.
PO9	To communicate effectively on service activities with the community and society at large.
PO10	To recognize the need for, and have the preparation and ability to engage in independent and life-long learning in the broadest context of technological change.



[Signature]
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