

18<sup>th</sup> April 2020

**Vision, Mission, Program Educational Objective, Program Specific Outcomes and Program Outcomes**
**Vision and Mission of School of Hospitality and Tourism**
**Vision Statement of the School**

To be known globally for responsive education, creativity and innovation in hospitality.

**Mission Statement of the School**

“To impart high quality education to graduates and nurture them into competent professionals who can contribute to all spheres of professional activities while upholding ethics and human values.”

<b>Mission statement elaborated as:</b>	
M1	Create a strong foundation on fundamentals of global hospitality practices.
M2	Establish state of the art facilities and collaborations for excellence in hospitality profession.
M3	Develop well-rounded and thoughtful graduates prepared to excel in changing and globalized world.

**Bachelor of Hotel Management Program (B.H.M.)**

School of Hospitality and Tourism, Galgotias University have formulated the following Program Educational Objectives (PEOs) that are broad statements that describes career and professional accomplishments that the program is preparing its graduates / students teachers to achieve in two year subsequent to receiving the degree.

<b>Program Educational Objectives (PEOs): Graduates of Hospitality shall</b>	
<b>PEO1</b>	Undertake global assignments and demonstrate skills and abilities in hospitality services.
<b>PEO2</b>	Engage in professional and entrepreneurial activities at leadership roles in hospitality industry.
<b>PEO3</b>	Be involved in adopting emerging technologies for creativity and innovation to provide solutions in the field of hospitality and allied services.



  
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**Program Specific Outcomes (PSO)**

Program Specific Outcomes are specific to particular program. The following PSO's are designed keeping in view the latest trends and innovations happening in the cotemporary hospitality industry.

Program Specific Outcome (PSO): The student should be able to	
PSO1	Apply and demonstrate the core operational, managerial and conceptual skills appropriate for hospitality industry
PSO2	Assess and evaluate the prevailing trends in hospitality industry to meet the business needs.

**Program Outcomes (POs)**

Program outcomes are attributing the graduates /students- teachers from the program that are indicative of the students-teachers ability and competence to work as a professional teacher upon graduation. Program Outcomes (POs) are statement that describe what prospective teachers are expected to know or be able to do by the time of graduation. They must relate knowledge and skills that the students acquire from the program. The achievement of all outcomes indicates that the student teacher is well prepared to achieve the program educational objectives (PEOs) down the road. The following Program Outcomes (POs) have been chosen by the BHM faculty of Galgotias University. The BHM curriculum has been designed to allow student-teachers to achieve the following outcomes after graduation.

Program outcomes: The graduate should be able	
PO1	To apply the knowledge of hospitality fundamentals and departmental specialization for the solution of complex service problems.
PO2	To identify, formulate and analyse service problems to provide hospitality products and services.
PO3	To design service components and processes that meets the specified needs of Guests.
PO4	To create and apply appropriate resources and modern tools for hospitality services.
PO5	To apply reasoning to assess societal, cultural issues and professional responsibilities.
PO6	To commit to professional ethics and responsibilities of the hospitality trade practices.
PO7	To assess the environmental impact of hospitality practices for sustainable development.
PO8	To function effectively as an individual, and as a member of diverse teams and in multidisciplinary settings.
PO9	To communicate effectively on service activities with the community and society at large.
PO10	To recognize the need for, and have the preparation and ability to engage in independent and life-long learning in the broadest context of technological change.



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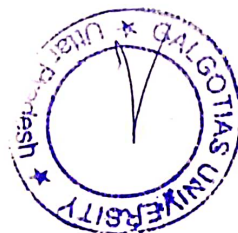
Mapping of 'Bachelor of Hotel Management' Program Educational Objective (PEO), Program Specific Outcomes (PSO's), Program Outcomes (PO's)


PEOs, POs and PSOs Mapping (S/M/L indicated strength of correlation) S-Strong, M-Medium, L- Low												
	PO1	PO2	PO3	P04	P05	PO6	PO7	PO8	PO9	PO10	PSO1	PSO2
PEO1	S	S	S	S	M	S	L	S	S	M	S	S
PEO2	S	S	M	S	S	M	L	S	M	S	S	S
PEO3	S	S	S	S	M	S	L	S	S	M	S	S

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These Vision, Mission, PEOs, PSOs and POs are finalised in BOS meeting held on 18<sup>th</sup> April 2020.



  
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