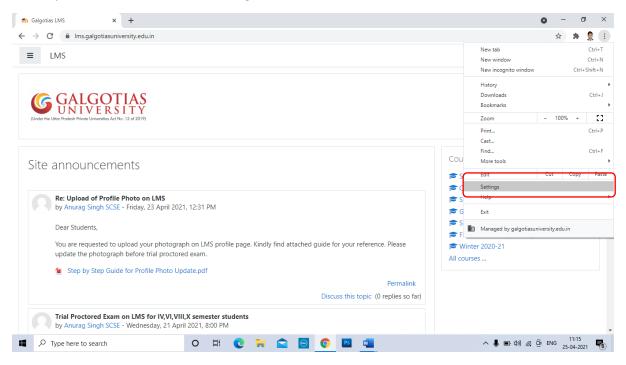


FAQ for Proctored exams

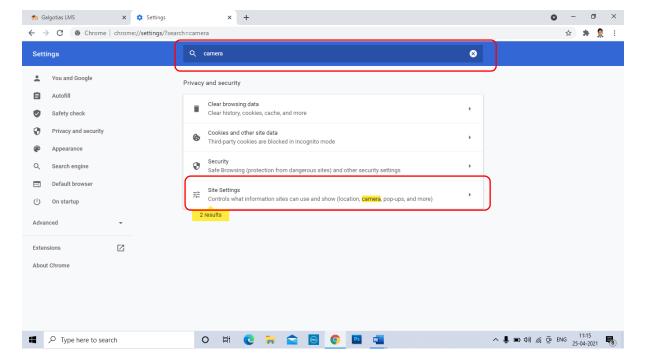
Q1 How to open and check camera settings in browser, if camera is not working and unable to select camera in Laptop?

Solution:

Step1. Click on browser settings

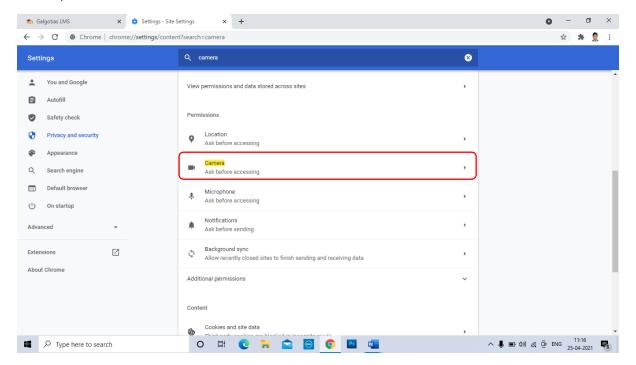


Step2. Search for camera and click on site settings

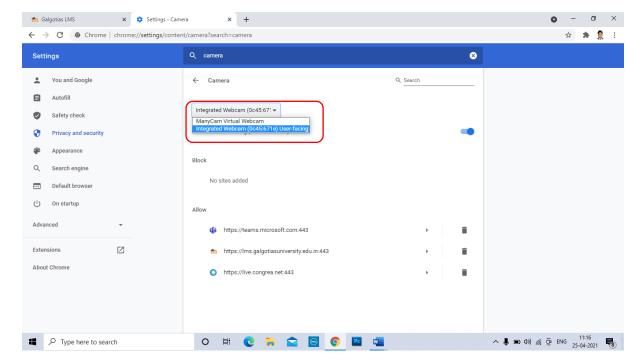




Step3. Click on camera

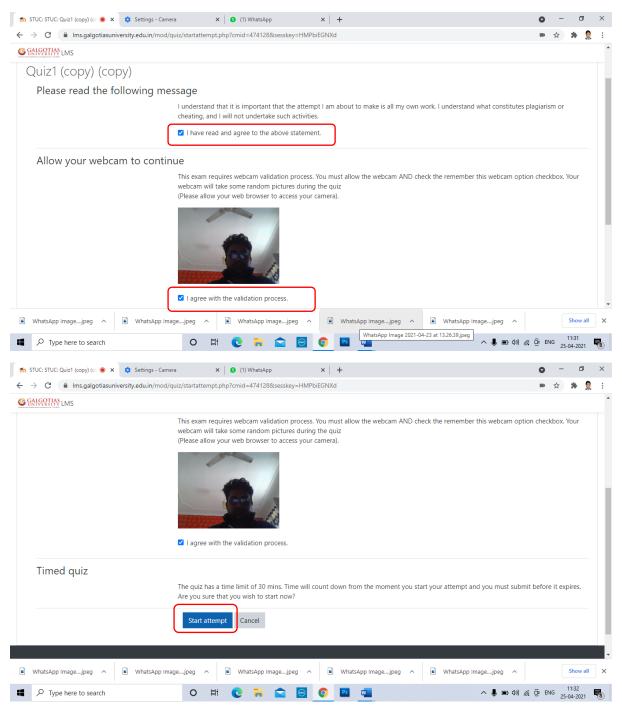


Step4. Select integrated webcam if using inbuild camera or if any external camera attached select that.





Step5. Click on LMS exam and refresh. Camera will start working

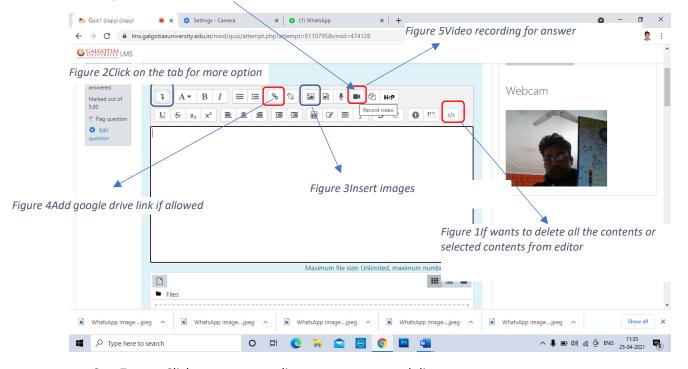




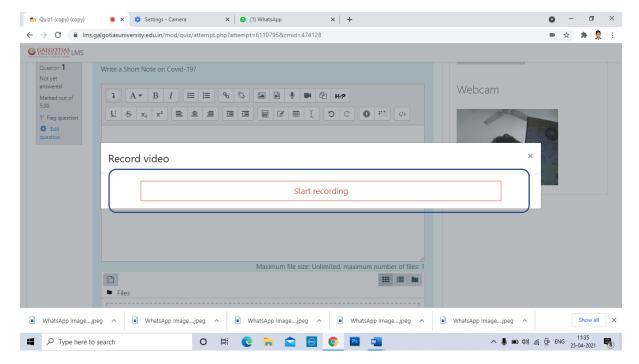
Q2 How to attach handwritten answer without using mobile phone transfer within laptop/desktop?

Solution:

Step6. Click on camera inbuilt within text editor.

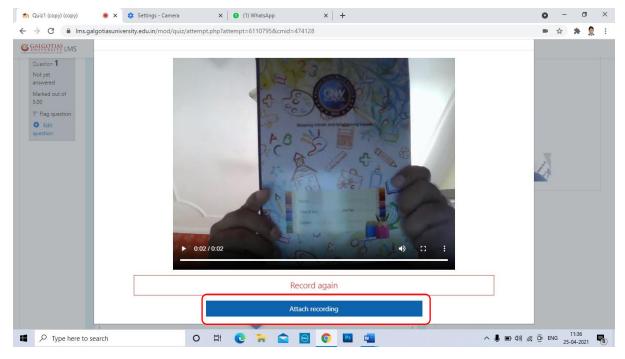


Step7. Click on start recording your answers and diagram.

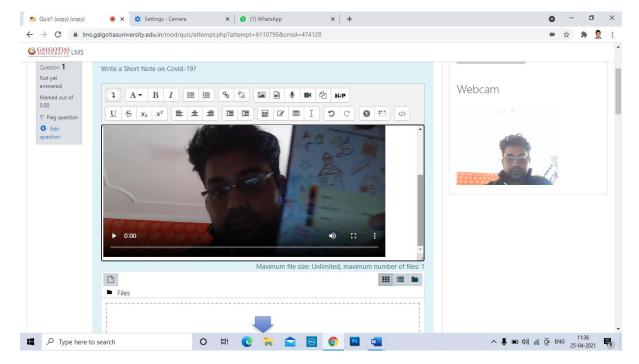




Step8. Every single Recording will be till 3-5 sec

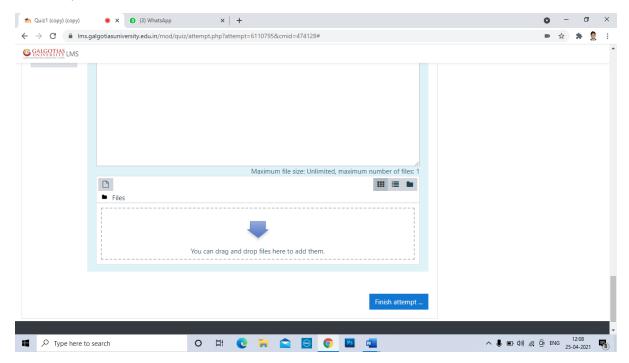


Step9. You can add more small videos answer one after other.





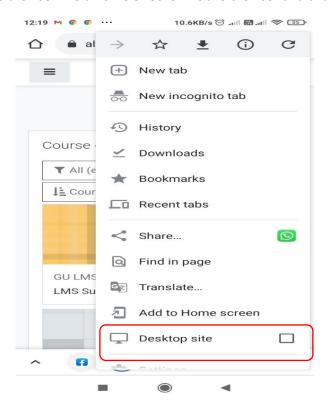
Step10. If you want to upload any answer in the form of image and pdf you can also use file upload area.



Q3 How to open exam in mobile browser?

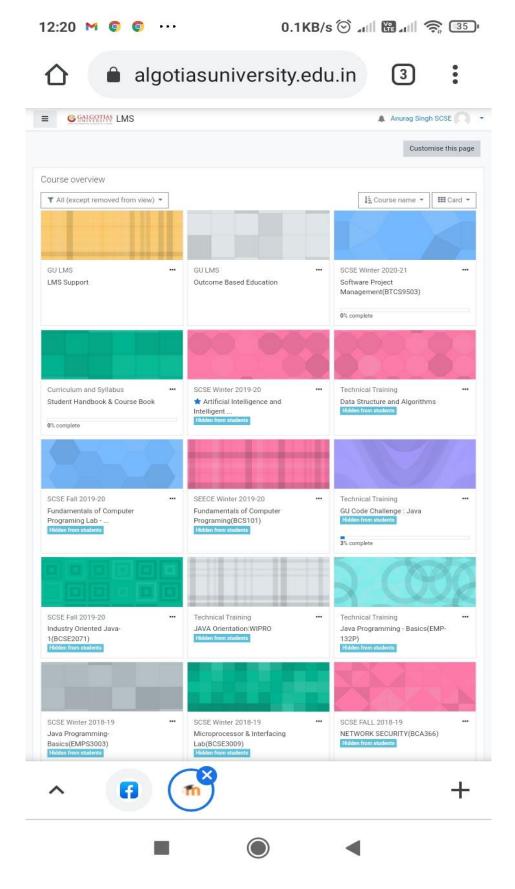
Solution:

1. Use any mobile browser like chrome or other mobile browser and change it to desktop site.



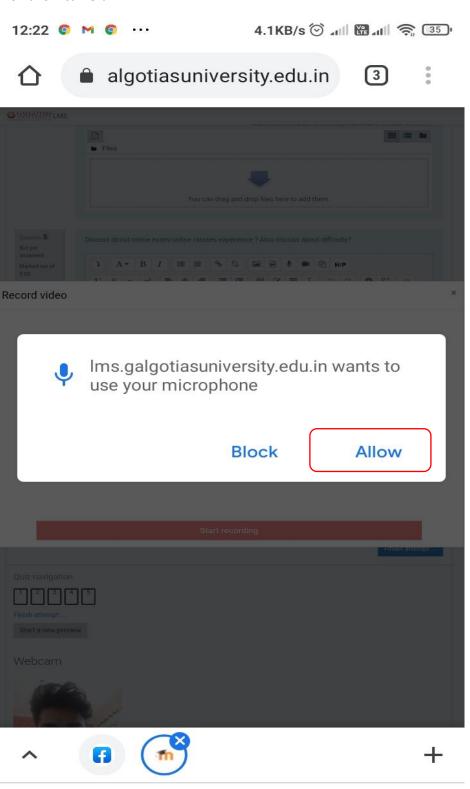


2. Now select the course in which exam is configured



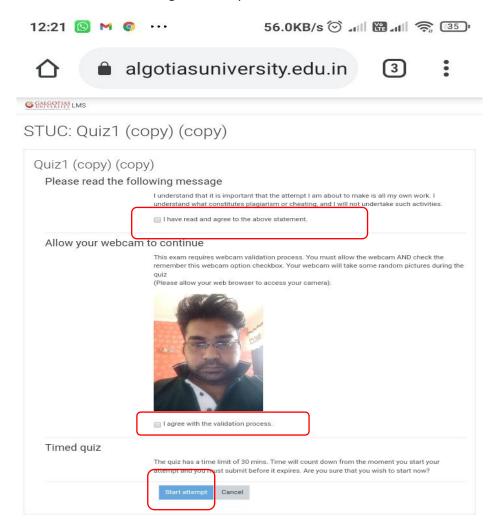


3. Click on allow camera





4. Select the tick box for starting the attempt



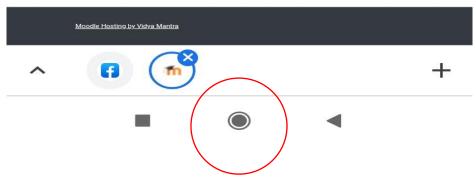


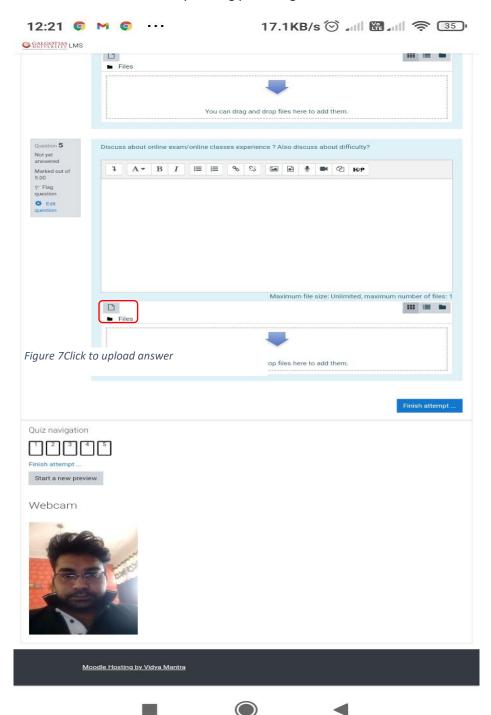
Figure 6Minimize button to minimize the browser



Q4 How student can upload answer using mobile browser and afraid of closing window.

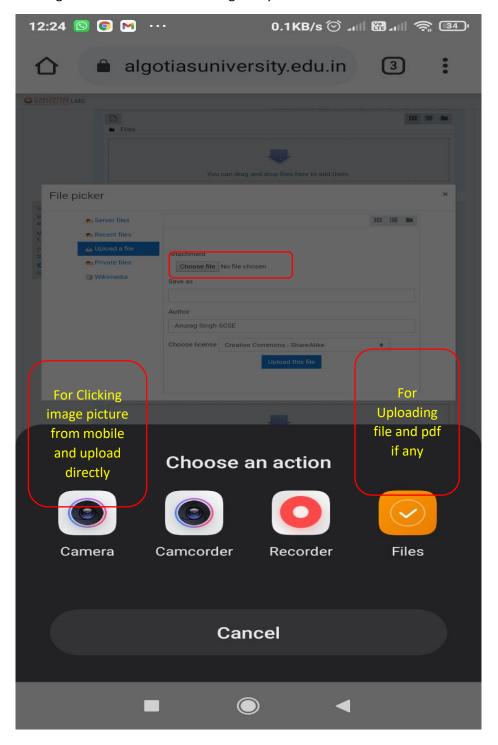
Solution:

1) Student click on below tab for uploading pdf/ images etc





2) Students can directly take picture of their answers and upload directly without converting to pdf in image format. Find attached image for your reference.

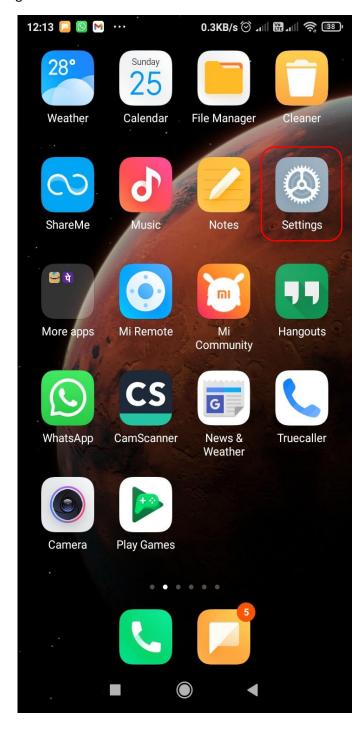




Q5 How to enable camera in smart phone for examination using LMS?

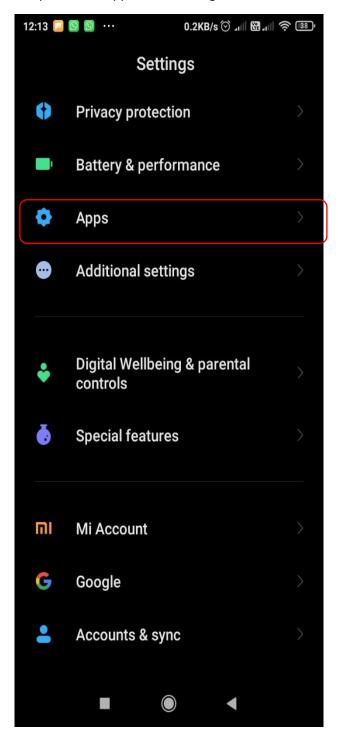
Solution:

I. Click on settings



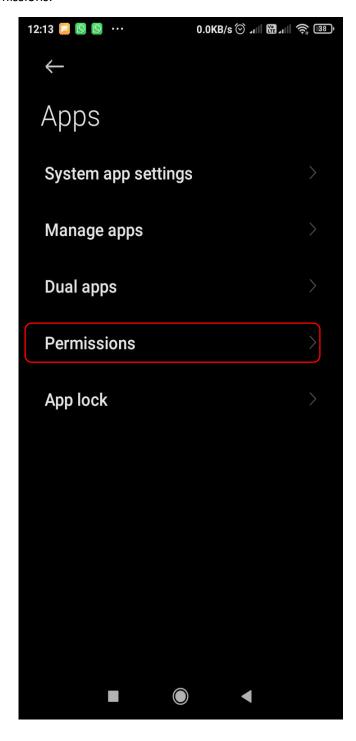


II. Click on Apps. Some phone has Application settings



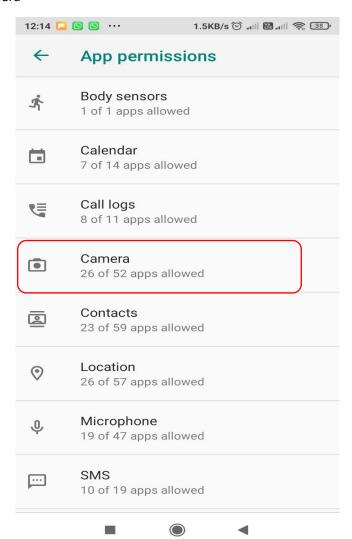


III. Click on Permissions.



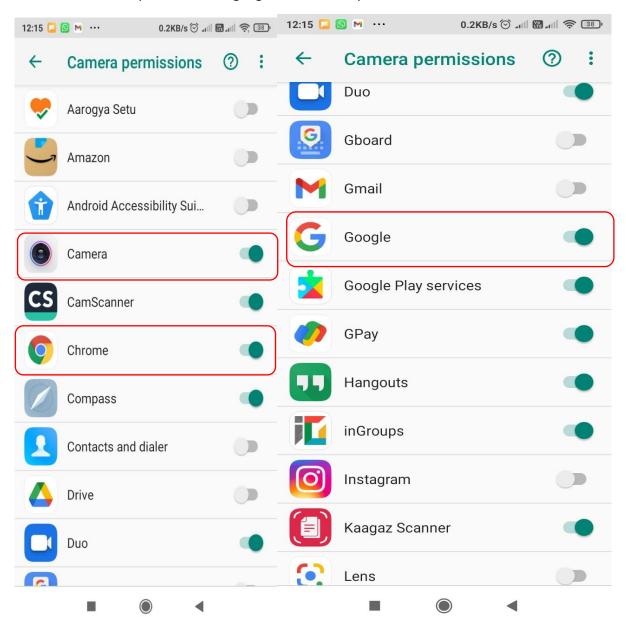


IV. Click on Camera



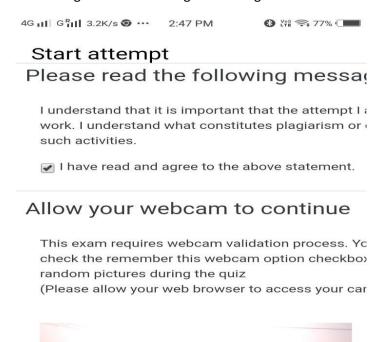


V. Click camera permission and google chrome or any browser to allow

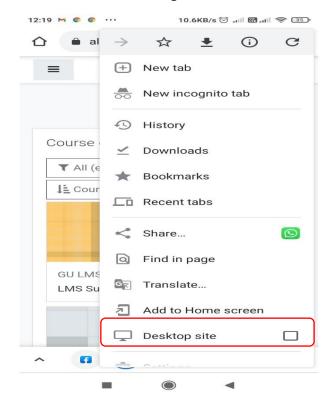




Q6 How to resolve scrolling issue. While using exam using mobile browser?



Solution: Use Desktop site in mobile browser using corner three dots button to use Galgotias LMS.





Q7 Can we change and use browser in many devices?

Answer:

No, you cannot use multiple devices and browser for attempting exam. If you do so and close the browser then exam will get over and it will show following restrictions.

