FAQs

What is SmartBook?

SmartBook is a digital version of your course textbook. It contains the same content within the textbook, but unlike a typical eBook, SmartBook actively tailors that content to your individual needs as a student. It can be accessed online through your laptop. And, many SmartBooks are available on tablet, too! It is the first and only adaptive reading experience available for the higher education market. Powered by the intelligent and adaptive LearnSmart engine, SmartBook facilitates the reading process by identifying what content a student knows and doesn’t know. As a student reads, the material continuously adapts to ensure the student is focused on the content he or she needs the most to close specific knowledge gaps.

How is it different from normal e-book?

E-book is an PDFs version of a print book which is available on a digital format. Whereas smartbook is a live book which adapt as per the learning pace of its user. SmartBook actively tailors content as per the individual need of a student for smart/adaptive learning. It can be accessed online through your laptop or Tablet.

SB is powered by the intelligent and adaptive LearnSmart engine, SmartBook facilitates the reading process by identifying what content a student knows and doesn’t know. As a student reads, the material continuously adapts to ensure the student is focused on the content he or she needs the most to close specific knowledge gaps.

Is it available offline?

Not Available offline

What are the system requirements to access Smartbook?

SmartBook requires a system with the following Software and Hardware configuration:

<table>
<thead>
<tr>
<th>Software</th>
<th>Requirements</th>
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<tbody>
<tr>
<td>Operating System</td>
<td>• Microsoft® Windows® 7, MS Windows 8, MS Windows 8.1, MS Windows 10</td>
</tr>
<tr>
<td></td>
<td>• Mac OSX 10.9 - Mavericks, Mac OSX 10.10 – Yosemite Chromebook</td>
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<tr>
<td></td>
<td>• Ubuntu Linux- when using the current version of Chrome (which has a built-in Flash player)</td>
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| Browser | MHE recommends the latest version of the following web browsers for access to SB and other online supplemental content:  
- Apple® Safari® web browser  
- Google Chrome™ web browser  
- Microsoft® Internet Explorer®  
- Windows Edge Browser  
- Mozilla® Firefox® web browser |
| Internet Speed | Broadband (4Mbps or higher for a single user for best performance.) |

**How do I login to the Smartbook?**

**Step 1**
Scan the shared QR codes or Go to either of the shared URLs from the sales rep.

**Engineering :- Modern Digital Electronics - Jain**

**Management :- Essentials of Management - Koontz**

**Step 2**
Click **Sign up**.

**Step 3**
Register and Create Account with your personal email ID and password.

The first time you open it, Smartbook will take you through a quick interactive tutorial – *PLEASE*, pay attention!
Welcome to SMARTBOOK
McGraw-Hill Education

SmartBook is the first-ever adaptive reading experience.
Adaptive reading means that SmartBook will measure what you know. As you read and answer questions you will be guided to the part of the book that you need to learn at that moment.
SmartBook will help you study more effectively and get better grades.

*Show Me*

Keep interacting and moving through the tutorial.

*Completing an Assignment*

Congratulations!
You have just completed:
Chapter 1 of Business
You are currently:
Online
The work you have done will be automatically saved as you work and you will see this screen after you complete your assignment.
Once the Tutorial is complete, you are now ready to start working on your Smartbook assignments!

After the intro part, you will get the below window. Please enter your signup code received from the institute.
**What should I do if my Smartbook does not load?**

Contact technical team of MHE

**Why am I shown Tutorials?**

It helps to familiarize with the SB platform.

**Where will I start reading?**

As soon as you login into the platform it takes you to the preview section where you can choose your topic and start reading.

**What does “Self Study” and “Assignment mean?**

**Self-Study** let you read the important highlighted content in the book yourself.

**Assignment** are present access or evaluate your enhanced knowledge.

**When will Assignment appear on my screen?**

Assignment tab will start blinking as soon as you complete certain sections.

**What does “Read” and “Practice” mean?**

**Read:** In this stage, students are presented with an eBook that has been “highlighted” to show the content they should focus on. The highlighted content is determined by the authors and the LearnSmart data for that particular product. This is “critical” content because it is basic concepts needed for course success as well as areas of known difficulty. As the student progresses through the Read and Practice stages, the highlights adapt to focus students on the content they need the most based on their individual needs.
**Practice:** As the student answers the questions, SmartBook tracks their progress in order to determine when they are ready to Practice. As the students Practice in SmartBook, the program identifies what content they are most likely to forget and when. Based on that will solidify his or her mastery of the content and identify areas that the student should focus on.

**How will I toggle between “Highlighted” portions and “Unhighlighted” portions?**

We can select of deselect the highlighted portions by clicking on it.

**When should I start practice?**

As soon as you complete certain sections you should start practice the same.

**What does “Yellow highlight” mean to me?**

Topics highlighted in yellow are most important and should be read and mastered.

**Can I remove “Yellow highlighting”?**

Yes you can opt for the complete content while switching off the highlights.

**On What basis does the “Yellow highlighting” done?**

Topics highlighted in yellow are most important and should be read and mastered.

**How is the questions asked?**

It’s a backend mechanism.

**Why is it I need to select among the 4 options before submitting an answer?**

It analyzes your confidence level.

**Which option should I choose while answering my questions?**

Depend upon the knowledge and the confidence.

**What does “Outline Chapter” mean?**

It gives you the preview of the chapters.
Can the reading view changed? How?

Yes we can change the reading view by increasing or decreasing font size and page view option shown in below tab.

How will I get the help of coach?

Please refer the above screen shot, show coach option is available.

Why am I not able to see all the chapters in the book?

You will have access to all the chapters once you procure the license key.

If I don’t know an answer while attempting exercise can I go back and read?

Yes, click on the button “read about this”.

What does the “number of items left” mean below the assignment?

It’s the number of topic in that particular chapter.

How do I know how much items are left in the assignment of a chapter?

It mentioned in the number of items left option

What does green highlighting mean?

Once SmartBook knows that you have mastered the material, the highlight turns green.
Why are my yellow highlights changed to green highlights?

As you read and answer the practice questions, the material you prove you know and understand will turn from yellow to green.

What does the trophy in the assignment mean?

It will show your ranking in the class

How do I get score?

The amount of points you earn depends on how you assess your ability to answer a question. For instance, if you click 'Easy' and answer the question correctly, you will get the greatest amount of points. If you answer correctly after selecting one of the other buttons - 'Think I've got it,' 'Unsure,' and 'No idea' - you will also earn points. However, you will receive fewer points for the items you do not believe you know as well. If you select 'Unsure' and get the answer correct, you will get fewer points than if you selected 'Easy' or 'Think I've got it.' The same applies if you get an answer incorrect. If you do not know the answer after clicking 'Easy,' points will be deducted from your score. Fewer points are deducted if you select 'Think I've got it' or 'Unsure,' and get the answer incorrect. If you click 'Unsure,' points will not be deducted even if you get the question wrong.

Spelling errors, nearly correct answers or partially correct answers also affect your score.

Of course, you can increase your score by going through the same module multiple times, rating your answers as honestly as possible. In essence, the more you learn, the better the score.

Why is my score appearing in Negative?

By answering the wrong answer

How do I get to know my progress?

Different types of reports are there in the “report tab”

What reports can I see to know my progress?

All reports are showing the progress with different parameters.

When will my reports start accessing?

As soon as you start performing.

What does tree of knowledge mean?

It is the reflection of your performance

How will my faculty know about my progress?

Faculty can view its class performance via its login id.
What will happen if I happen to log out in between reading or practicing?
You can choose and restart from the topic you left in between you left

Do I need to inform my faculty that I have completed the assignment?
No, it reflect automatically

Do I need to inform my teacher that I have completed the chapters?
No, it reflect automatically

Will the questions be same for all my classmates?
The Smartbook offers a huge question bank so, it will reflect different questions to different users. However, user may come across same set of questions at a given point of time.

What will happen after I complete some chapters and then tend to forget after some weeks?
Recharge option helps you to recall the important topics

What will happen if I try to attempt my classmates SB with his password?
SB adapts itself to each and every unique user requirements and hence shares feedback for that particular user. It will not help an individual to use others login credential to access SB. It is ethically not correct too.

Will the system know how much time I have spent in reading the chapters?
Yes

Can I share or Print any page which I need
No

How will I register in my teachers class?
Teacher will provide you the code to enter in the classroom. Which student will have to use while registering for Smartbook Section.

When will I know it’s time for me to practice?
After completing certain section

Do I need to register for classes for every course?
Yes

Can this SmartBook be accessed through any other devices?
Tablets and PCs
What does “Give up” mean in the assignment?

You don’t know the answer and want to skip the question